

To Whom It May Concern,

We are writing to let you know that you may qualify for a free tub to shower conversion or walk-in-tub. We often get phone calls from veterans inquiring about the cost of these products that they desperately need. Over the past couple of years we have developed a great working relationship with the VA and have been able to provide these services at no cost to the veteran. We are passing this information along to customers in order to make the process as easy as possible if they need it. The VA offers what is called a HISA grant. We have listed the steps you would take to see if you qualify for the grant and what the process would be if you did qualify.

- 1. Must be a disabled veteran.
- 2. Go to your primary doctor and ask for HISA grant/prescription.
- 3. The doctor will submit this prescription to the VA.
- 4. The VA will send the client a packet of paperwork.
- 5. Re-Bath will look at your job and provide a proposal.
- 6. The proposal will be submitted to the VA for approval. Once approved, Re-Bath will install job.
- 7. The VA will pay Re-Bath directly. The customer will not need to pay any upfront costs or down payments.

If you have any further questions that we can answer, please call us at 607-748-9420.

Thank you,

Gary Hoyt Re-Bath of the Southern Tier 105 S. Duane Ave. Endicott, NY 13760